## PRE PAYMENT INVOICE & SCHEDULE



**CERTIFIED** 

# MASTER IN

OPERATIONAL RISK MANAGEMENT

2023-2025



#### **COURSE SCHEDULE**

## **IRAN RESEARCH CENTER**

**TEHRAN** ISLAMIC REPUBLIC OF **IRAN** 

AIRPORT ROAD DUBAL

UAE

## KINGS ACADEMY TRAINING LOCATION

CONFERENCE ROOM 4 OR 5 STAR HOTEL DUBAI (FREE PARKING AVAILABLE)

TOPIC	DATE	TIME (DUBAI)
DAY 1 – MONDAY	01 MAY 2023	10:30 AM TO 4.00 PM
DAY 2 – TUESDAY	02 MAY 2023	10:30 AM TO 4.00 PM
DAY 3 – WEDNESDAY	03 MAY 2023	10:30 AM TO 4.00 PM
DAY 4 – THURSDAY	04 MAY 2023	10:30 AM TO 4.00 PM

- 1. LUNCH @ 1:30 (INCLUDED IN THE TRAINING PACKAGE)
- 2. STUDY MATERIAL WILL BE PROVIDED
- 3. CARRY LAPTOP FOR PRATICE SESSIONS
- CERTIFICATION (LAST DAY) 4.



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DAY 1	

- THE FOUNDATIONS OF OPERATIONAL RISK MANAGEMENT
- What is Risk and Operational Risk Management?
- The Benefits of Operational Risk Management
- The Operational Risk Management Framework
- The 6-step Operational Risk Management Cycle
- Enterprise Risk Management; Risk Identification Process
- Risk Management Principles and Standards
- Risk Assessment



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## **ORM BEST PRACTICES**

- Dynamic notions of risk and performance introduced
- Using the COSO ERM Process Steps for ORM
- Establishing the strategic context; Quantifying KRIs and Key Risks
- Cascading strategic performance
- Identification of key risks and key risk indicators (KRIs)
- Integrating and understanding impacts
- Direct and Indirect operational events
- Behavioral and environmental indicators and factors:
   Stress Testing



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DAY 2	

## **CREATING A POST-COVID, ORM FRAMEWORK:**

- Investigating COSO ERM Key areas of emphasis:
- Risk management is not back-office and reactionary, but board-lead, head-office and forward-looking
- Risk management must be closely involved with strategy setting and execution
- Risk management involves new definitions, concepts and psychological notions
- Risk management must be practically related to performance and KPI management

## An ORM framework shaped by COSO

- Scope must be defined by board and executive concerns
- Review of surveys on concerns:



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## DAY 3

## **RISK GOVERNANCE**

- Risk Controls
- Key Risk Indicators (KRIs)
- Qualitative and Quantitative Risk Analysis
- Risk Actions
- Risk Reviews
- Risk Governance Three Lines of Defense
- Risk Oversight, Documentation and Reporting
- Project Risk Management



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## DAY 3

## IMPLEMENTING OPERATIONAL RISK MANAGEMENT

- Analysis of the present situation to forecasts future
- Overcoming the hurdles to Risk Management
- Risk Management Communication
- Setting a Risk Management Vision
- Stakeholder ownership of Risk Management
- Instilling a Risk Management Culture
- International attitudes to Risk
- Embedding Operational Risk Management



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## **QUALITATIVE AND STRUCTURAL ASPECTS: GOVERNANCE**

- Basel Checklist:
- Risk culture
- Operational Risk Management Framework
- Board of directors: implementation of operational risk management
- Board of directors: risk appetite
- Senior management
- Identification and assessment of operational risks
- Change management
- Monitoring and reporting
- Control and mitigation
- ICT
- Business continuity
- Disclosure



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## **Technical Aspects: Building in Business Continuity**

- Identifying impacts resulting from disruptions and disaster scenarios
- Specifying techniques to quantify impacts
- Establishing "criticality" and critical functions
- Assessing impacts over time
- Recovery Time Objective (RTO) and Recovery Point Objective (RPO)
- Maximum tolerable outage (MTO)
- Identifying interdependencies
- Develop routines, simple rules and improvisations
- Analyze which tools you need to get different work done (or different critical functions up and running)
- Question assumptions behind routines
- Practice doing more with less



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